

2017 One-Day Event- Berry College – Floyd Medical Rome, GA



Thursday, June 29, 2017

Section/Time	Facilitator	Topic	Description
7:00 – 8:30 a.m.		Continental Breakfast	Berry College Science Auditorium
7:30 – 8:30 a.m.		Registration and check in	Berry College Science Auditorium
8:30 – 9:00 a.m.	Scott Dunford GAMA President	Welcome	President's Welcome, Board Introduction and Introduction of the Sponsors
9:00 – 9:15 a.m.	Dr. Heames, Berry College	Welcome	Overview education program
9:15 – 9:40 a.m.	Selena Wynn, Emory	Patient/Customer Experience	Video Learning 1
9:40 – 10:30 a.m.	Monique Dennis, Floyd	Onboarding of New Hires	Monique will present on what the onboarding process is like for new hires joining hospital Revenue Cycle
10:30 – 10:45 a.m.		Break	
10:50 – 11:10 a.m.	Patsy Sims, Houston Medical	Staff Motivation	Video Learning 2
11:15 – Noon	Marion Karr, ZZ Jimenez, Avery Partners	Hiring Millennials for Patient Access	Avery Partners will discuss how to find the right fit when hiring millennials
Noon – 1:00 p.m.		Lunch	Lunch Sponsored by Avery Partners / Vendor Alley Visits
1:00 – 1:50 p.m.	Brandi Skeen, Floyd Medical	Education: A3 and Process Improvement	Brandi will present on using A3s to address process issues that are common to Patient Access and Revenue Cycle
1:50 – 2:10 p.m.	Tanner Health	Lollipop Moment	Video Learning 3
2:10 – 2:30 p.m.		Break	Final Visit to Vendor Alley
2:30 – 3:30 p.m.	Panel Discussion	Selecting Access as a Career	Access Leaders will have a roundtable discussion designed to provide prospective on choosing a career in Healthcare Access and Revenue Cycle
3:30 – 4:00 p.m.	Yolanda Miller, GAMA Vice President	Door Prizes, and Closing	