

2017 One-Day Event- Houston Medical Center Warner Robins, GA

1601 Watson Blvd, Warner Robins, GA 31093



Friday, September 15

Section/Time	Facilitator	Topic	Description
7:00 – 8:30 a.m.		Continental Breakfast	Houston Medical, Sponsored by MedCo
7:30 – 8:45 a.m.		Registration and check in	Lower Lobby Classroom 2
9:00 – 9:15 a.m.	Scott Dunford GAMA President	Welcome	President's Welcome, Board Introduction and Introduction of the Sponsors
9:15 – 10:00 a.m.	PatientCo	Improving Patient Experience While Improving Collections	A presentation about how an effective POS collection process can improve the Patient experience
10:05 – 10:30 a.m.	Patsy Sims, Houston Medical	A day in the life of a Patient	Video Discussion 1
10:30 – 10:45 a.m.		Break	
11:00 – 11:50	Houston Medical Center	Crucial Conversations	Crucial Conversations
11:50 – Noon	Scott Dunford, GAMA President	Special Presentation	There will be a special presentation prior to Lunch
Noon – 1:00 p.m.		Lunch	Lunch Sponsored by Deco / Vendor Ally Visits
1:00 – 1:45 p.m.	Selena Wynn, Emory	Scheduling and Authorization	Selena will discuss best practices for scheduling and prior authorization via a centralized scheduling office
1:45 – 2:05 p.m.		Break	Final Visit to Vendor Ally
2:05 – 2:25 p.m.	Lillie Weaver, Crisp Regional	How the Front End Impacts the Revenue Cycle	Video Learning 2
2:30 – 3:15 p.m.	Lil Kloock, FFAM360	Disc	Profile tool to discuss/evaluate behavioral differences
3:20 – 3:45 p.m.	Yolanda Miller, GAMA Vice President	Closing and Door Prizes	Closing, Drawing for Door Prizes and Dismissal for Non-GAMA Members
3:45 – 4:00 p.m.	Susan Daniel, GAMA Secretary	Voting for New Officers	All membership present at the event will vote on new officers and bylaws

