

# 2018 One-Day-Event at Grady

80 Jesse Hill Jr Drive SE Atlanta, GA



*Friday, June 29, 2018*

<b>Time</b>	<b>Facilitator</b>	<b>Topic</b>	<b>Description</b>
7:00 – 8:30 a.m.		Continental Breakfast	Networking Opportunity
7:30 – 8:30 a.m.		Registration	Check-in
8:30 – 8:50 a.m.	Yolanda Miller GAMA President	Welcome	President's Welcome, Board Introduction, and Introduction of the Sponsors
8:50 – 9:45 a.m.	Murry Ford Grady (1 CEU)	Front-End Eligibility Denials Management	Driving Improvement Through Technology Case Study
9:45 – 10:45 a.m.	Yolanda Miller Floyd Medical (1 CEU)	MSP and ESRD MSP Learning Series 2	Clearing Hurdles of Medicare Secondary Payer
10:45 – 11:00 a.m.		Break	Vendor Alley Visit
11:00 – Noon	Marion Karr Tyler & Co (1 CEU)	Ethical Leadership for the Customer Experience	Professional Skill Development
Noon – 1:00 p.m.	McBee & Associates Lunch Sponsor	Lunch	Vendor Alley Visit
1:00 – 1:55	Lisa Linton, CRCE-I, CHAM (1 CEU)	Establishing Centralized Functions	Case Study for Patient Access McBee & Associates
1:55 – 2:15 p.m.		Break	Final Visit to Vendor Alley
2:15 – 3:10 p.m.	Danna Deering Tanner Health (1 CEU)	Active Listening	Professional Skill Development
3:10 – 3:30 p.m.	Carrie Dunkerton, GAMA Vice President	Closing and Door Prizes	Closing, Drawing for Door Prizes