

2019 One-Day Event at Berry

Berry College
Rome, GA



Friday, March 15, 2019

Time	Facilitator	Topic	Description
7:00 – 8:00 a.m.	Breakfast	Continental Breakfast	Networking Opportunity
7:30 – 8:15 a.m.		Registration	Check-in
8:15 – 8:30 a.m.	Yolanda Miller GAMA President	Welcome	President's Welcome, Board Introduction, and Introduction of the Sponsors
8:30 – 9:30 a.m.	Stephen Scott Access One & Sherri Creech Gwinnett Medical (1 CEU)	User Friendly Patient Access Collection Strategies	Hospital bill collection and financing
9:30 – 10:30 a.m.	John Goodrich Floyd Medical (1 CEU)	SIPOC: What does your work look like from an airplane?	Lean Six Sigma made easy
10:30 – 10:45 a.m.		Break	Vendor Alley Visit
10:45 – 11:45	Cindy Vice Floyd Medical (1 CEU)	Quiet Time	Relax, Rejuvenate and Re-Energize at Work
11:45 – 12:30 p.m.		Lunch	Vendor Alley Visit
12:30 – 1:30 p.m.	Michel Roche, Sherri Creech, Ann Chandler (1 CEU)	Team D (Transferring Expert Analytics into Managing Denials)	An in-depth look at teamwork in Revenue Cycle to decrease denials
1:30 – 1:45 p.m.		Break	Final Visit to Vendor Alley
1:45 – 2:45 p.m.	Barbara Burnes (1 CEU)	Patient Access & the Patient Experience	Patient Satisfaction Solutions
2:45 – 3:00 p.m.	Terrance Malone GAMA VP	Closing and Door Prizes	Closing, Drawing for Door Prizes