

2019 One-Day Event at Berry

Berry College
Rome, GA



Friday, March 15, 2019

| Time | Facilitator | Topic | Description |
|--------------------|--|---|---|
| 7:00 – 8:00 a.m. | | Continental Breakfast | Networking Opportunity |
| 7:30 – 8:15 a.m. | | Registration | Check-in |
| 8:15 – 8:30 a.m. | Yolanda Miller GAMA President | Welcome | President's Welcome, Board Introduction, and Introduction of the Sponsors |
| 8:30 – 9:30 a.m. | Stephen Scott Access One & Sherri Creech Gwinnett Medical (1 CEU) | User Friendly Patient Access Collection Strategies | Hospital bill collection and financing |
| 9:30 – 10:30 a.m. | Barbara Burnes (1 CEU) | Patient Access & the Patient Experience | Patient Satisfaction Solutions |
| 10:30 – 10:45 a.m. | | Break | Vendor Alley Visit |
| 10:45 – 11:45 | Cindy Vice Floyd Medical (1 CEU) | "How Can I help?" (myself and others) | Relax, Rejuvenate and Re-Energize at Work |
| 11:45 – 12:30 p.m. | | Lunch | Vendor Alley Visit |
| 12:30 – 1:30 p.m. | Michel Roche, Sherri Creech, Ann Chandler (1 CEU) | Team D (Transferring Expert Analytics into Managing Denials) | An in-depth look at teamwork in Revenue Cycle to decrease denials |
| 1:30 – 1:45 p.m. | | Break | Final Visit to Vendor Alley |
| 1:45 – 2:45 p.m. | John Goodrich Floyd Medical (1 CEU) | SIPOC: What does your work look like from an airplane? | Lean Six Sigma made easy |
| 2:45 – 3:00 p.m. | Terrance Malone GAMA VP | Closing and Door Prizes | Closing, Drawing for Door Prizes |